Delaware Human Trafficking Coordinating Council

Public Awareness Committee Meeting Minutes

July 21, 2017

In attendance person/conference call: Mary McDonough, Patty D'Angelo, Krystal Cerezo, Elisa Lehman, Murphy Marbury, Lyndsey Morgan, Nancy McGee, Cherise Sanders, and Fay Whittle

Note: If I have missed anyone that attended or who was on the conference call, or if I spelled a name incorrectly, please advise.

Next Meeting is Thursday, August 17, 2017 – 2:00 – 3:30 pm. Note: Date and time change

Location: 500 N. King Street, Court House – CCP conference room

Conference call information:

Call: 1-877-366-0711

Participant's code: 85006785#

Leader's code: 82059846#

Topics discussed:

- 1. Presentation by Wilmington University students on Human Trafficking Public Awareness more under Education below.
- 2. June 16, 2017 minutes were approved and forwarded to HTCC admin.
- 2 Printing update we are waiting for the QR code feasibility with Polaris before we reprint our new flyers. Polaris needs to get permission from their funder, Department of Health and Human Services. Nancy McGee is finalizing the creole language version. We have an update for August 17, 2017 meeting.
- 3 Revised list of Yolanda Schlabach's scheduled events was distributed Fay and Yolanda have event planned in Newport, Peniel U.M.C for Saturday, September 9th, if day care help is needed Nancy McGee can offer staff assistance. Specifics on this event to follow.
- 4 Next steps for U of D and Marriot International Rita Landgraf working on this task more to follow
- Discussed the "one stop shopping for state agencies as resources," For example: Sussex County has their service centers house most of the agencies for those in need under one roof, for example, mental health, substance abuse, probation, food assistance, etc.... This has worked very well for Sussex County and it could be a good model for New Castle and Kent. It may it easier for folks to succeed, by only having to go to one location or at least fewer locations for services. More mentoring programs are needed. We need to not only provide life skills but assist folks with "what to do with the life skills and what is next"

Updates from subcommittees including events scheduled

- 1. **DelDOT, Silvana Croope and Stephanie Johnson -** See below for update
 - 1. Update on working with DMV on HT Public Awareness. Silvana has reached out to DMV, identified partners she is working with. Additionally, she will be working closely with DART for potential next steps for HT- Public Awareness.
 - 2. Expand the partnership they have with AAA to Human Trafficking awareness. Your public service announcements on work zone safety with AAA is excellent, can you expand the relationship? AAA is on the list to contact.

Note: Nurses assessment form being collaborated with State Police. – discuss further at future meeting.

2. Medical subcommittee

Annamarie McDermott and Jashina Miller -

Yolanda and Annamarie have a meeting scheduled July 25th - update needed and thanks.

Yolanda would like to discuss the possibility of eventually planning a HEAL (document sent to Medical subcommittee) training or statewide symposium, (mentioned in our minutes) with Dr. Barrow's for nursing and medical staff on HT.

HEAL's purpose is to discuss issues at the intersection of public health and human trafficking Links (from the HEAL group) on medical research and training were sent in an email, May 10th to the medical subcommittee.

Note: We need to confirm the emails sent by me, Patty, to Jashina and Annamarie are being forwarded to the rest of the medical subcommittee. If I am needed to send to the entire medical subcommittee, let me know.

Subcommittee future goal: forum for medical providers with Dr. Jeff Barrow

- 3. Education Johanna Bishop, Eleanor Kiesel (co-chairs), Murphy Marbury, Lori Sitler, and Angela Steele- Tilton.
 - 4. Retail outreach and high school volunteers Syreeta Scott, Sunny Rayavarapu, Dennis Jones and Leslie Brower.

Students from Wilm U completed a brief survey of 500 people on their awareness of Human Trafficking. Their surveys were brief, 5-10 questions, I believe and the surveys were completed in shopping centers across on counties in Delaware. Results show most folks were aware, but thought Human Trafficking was occurring more internationally rather than in Delaware or in the Unites States. Every person that was surveyed did receive the Polaris National Human Trafficking hotline telephone number. A more detailed formal written report will be completed by Wilm U.

Murphy Marbury attended a HT training/ 2 day event ti Harford County, MD. Report of the training provided, we will have an update at out August 17, 2017 meeting.

Ongoing topic: Wawa This committee needs to continue to repost, revisit Wawa's across the state. This will need to be an ongoing effort once new flyers are printed. Students from Wilmington University

offered and were supplied the HT-PA flyer template (old version) to print and post. Do we have an update? Volunteer is needed if we want to pursue Royal Farms?

5. Hospitality/Hotel update = Laurie Guinard and Mary Darby (co-chairs), Patty D'Angelo

Next steps: Discussion and collaboration, in progress with University of Delaware Rita Landgraf. Per Rita, a Representative from Marriott is a member of the U of D advisory board, so already a great connection. Rita is working on next steps and will advise accordingly as mentioned above.

Notes below are from our June minutes, I am keeping it on our minutes as it is good information for planning our next steps.

Key take away from this meeting with Marriot is the training is free to academic institutions, which is why the state of Connecticut partnered with the Quinnipiac School of Law when it conducted its blitz HT training for hotel staff.

We hope to have such blitz training in January 2018 in observance of HT awareness month. Identify Delaware lodging and hotel association contact, link provided to Mary Darby.

http://www.delawarelodging.org/index.cfm?ref=10100

Marriot's motto is "How we do business is as important as the business we do." These words say a lot about the integrity of this organization. It is worth mentioning that Marriot International has over 6000 hotels worldwide, 100,000 employees across the globe. New employees receive human trafficking training within their first 90 days. Their training addresses 4 areas of Hotel employees Lobby, Restaurant, Housekeeping, and Safety and in 15 languages. The training educates these employees on what to look for, the signs. Their training has saved lives.

Note: an area we need to keep awareness on is short term rentals - Air B&B, VRBO, etc., we heard this before.

As members of Delaware's Human Trafficking Public Awareness Committee, we are very interested in trying to replicate the hotel staff training initiative undertaken in the State of Connecticut that you described to us. As we discussed at our meeting, it is our hope that the University of Delaware's Hotel Management program will be interested in partnering with the American Hotel Association and its Delaware branch to sponsor such important human trafficking training for hotel staff in our State.

6. Bereavement update - Mary Darby, Dr. Doris Griffin, and Dr. Regina Giannone-Tyler

Subcommittee update scheduled for next meeting, August 17, 2017

Ongoing Topic and decision to be made at August 17, 2017 meeting

1. The plan is to approve the list of members who actively participate and the members who should only receive the HT- PA information. Lists are set up – attendees of the August 17th meeting will approve the lists and we will implement.

Phase 2 in progress

- 1. Human Trafficking Public Awareness materials printed in other languages, both in Spanish and Mandarin translation was completed, working on finalizing the documentation of the Creole language. Updated HT Public Awareness flyers with revised photos are completed; Polaris has an update for our August 17, 2017 meeting on the QR code development.
- 2. Addition of a Bereavement subcommittee Mary Darby is coordinating first meeting with her subcommittee. Members Mary Darby, Doris Griffin, and Regina Giannone-Tyler.
- 3. Speakers Bureau Yolanda Schlabach developed and trained

Phase 2 – up for discussion

- 4. Web site for HT Public Awareness
- 5. Public Awareness for Labor Trafficking and Human Trafficking of Children. More children than we think are being trafficked between the hours of 3pm and 6pm.